

What property owners can expect with the waterline replacement...

For the waterline, the new main will be installed while the old main is left in service. Once the new main is installed, it needs to be tested and approved for disinfection by the Erie County Department of Health before it can be placed into service.

When placing the new main into service, the old main will be left on and the new main will also be full of water. When the connection is made to the homeowner's water, the contractor will turn off the water from the old main.

Each tap to the new main has what is called a corporation stop, a valve right near the main that, when tapped, is closed so water doesn't enter the service. New copper is run from the new main to a new curb stop, which will be connected to the homeowner's existing service line.

Once connected, water will be turned back on. The water is off for four hours or less.

The only issue that could arise is that the homeowner's portion of the line is in really bad shape and cannot be connected, due to its poor condition, at which point the homeowner is notified that the connection needs to be replaced and an attempt to provide water temporarily is made.