

FAQ's

- What should I do if I believe I am a victim of Identity Theft?
 - **ID Theft can occur** in a number of ways, such as dumpster diving (going through your trash), skimming (the stealing of credit/debit card numbers by using a special storage device when scanning your card), phishing (on the internet someone pretending to be a financial institution or company through spam to get you to reveal personal information), or old fashioned stealing.
 - **ID Theft can be deterred** by shredding discarded financial statements, protecting your social security number by giving it out only when absolutely necessary, don't give out personal information over the phone unless you know who you are dealing with, never click on links of unsolicited emails, keep your personal information in a secure place.
 - **When ID Theft occurs** place a "fraud alert" on you credit reports, which tells creditors to follow certain procedures before they open new accounts or make changes in your information. Also close accounts that have been tampered with or established fraudulently, file a police report in case creditors want proof of a crime, and report the theft to the Federal Trade Commission
 - For more information talk to a Police Officer, or online go to: www.ftc.gov/idtheft or call 1-877-ID-THEFT (438-4338)
- What if I am the victim of a crime?
 - You may be eligible for compensation from the New York State Crime Victims Board. Compensation applications and information brochures may be obtained at the East Aurora Police Station. For more information call 1-800-247-8035 or online go to: www.cvb.state.ny.us
- Where can I obtain information about Sex Offenders that may be living in the area?
 - The East Aurora Police Department monitors any registered sex offenders that may be living in the jurisdiction and, in conjunction with the school system may notify vulnerable entities of the presence of a registered sex offender living in the area. In addition sex offenders, depending on the level, need to meet certain requirements as established by law, such as notification of residence or registering with the local law enforcement authority. For more information, or to check the Sex Offender Registry go to: www.criminaljustice.state.ny.us or www.nsopr.gov
- What is NY-Alert?
 - NY-Alert is New York State's "All-Hazards and Notification System" offering one-stop shopping through state, county and local emergency service agencies. You can receive emergency information such as weather alerts or road closings through your computer, cell phone, fax or almost any other type of communication device. For more information or to sign up go to: www.nyalert.gov
- How can I be contacted by the police if there is a problem after my business has closed for the day?

- After responding to an alarm, or after a routine business premise check officers on may come upon a problem or concern, such as a closed, but unlocked door, or broken window where the owner, or designee, needs to be notified. After Hours forms can be filled out and submitted to the East Aurora Police Department for future reference. [Click here](#) for directions and a copy of the form.
- How do I apply for a Pistol Permit?
 - Pistol Permit applications can be obtained at the Erie County Clerk's Office, Pistol Permit Department on 92 Franklin St., Buffalo. You can obtain complete instructions by going to <http://www2.erie.gov/clerk/>.
 - Note that the EAPD, on occasion, will accept character references who do not reside within the Town of Aurora. Please contact the Office of Chief of Police at 652-1313 if you intend to use such references.
- What is the NY SAFEACT and is my gun legal?
 - An FAQ answering some question you may have regarding the New York Secure Ammunition & Firearms Enforcement Act of 2013 and what is considered illegal as a result of this Act can be found at: <http://www.criminaljustice.state.ny.us>
- If I get into a car crash should I call the police?
 - It is recommended that the police be called for any type of car crash. Although the police are not always obligated to complete an accident report (MV-104), they are, by law, obligated to assist all parties involved in exchanging the correct information. Police presence may also deter a potential fraudulent claim and ensure all parties are properly identified, insured, registered and licensed.
- How would I seek employment as a Police Officer or Public Safety Dispatcher?
 - Both positions are civil service titles and therefore all hiring is pursuant to state and county civil service rules and regulations. For more information go to: www.erie.gov